

Building Employee Engagement in the New Workplace

 2-day virtual course

COURSE DESCRIPTION

Government organizations perform well when they have talented and committed employees. Decades of research have shown that improving the engagement of employees will enable government to:

- Achieve strategic goals;
- Improve productivity;
- Provide responsive customer service;
- Hire and retain talented employees;
- Develop innovative solutions; and
- Boost attendance.

COVID-19 has resulted in enormous changes to the workplace. While some may view this as a short-term response to a crisis, this may actually be a permanent shift in how and where work is performed. Bob, the author of "Engaging Government Employees," the first book to focus on employee engagement in the unique environment of government, will facilitate a four-hour workshop (two sessions of two hours each) on:

- What employee engagement is and why it matters in government, including in financial management;
- The factors that drive employee engagement;
- The characteristics of the new world of work;
- A roadmap for improving engagement in this new working environment; and
- What a culture of engagement is.

WHAT YOU WILL LEARN

Upon the completion of this course, you will be able to In this interactive workshop, participants will understand:

- What engagement is and how improving engagement can improve organizational performance (i.e., the business case for engagement)
- Why it is important to measure engagement – and how to measure it;
- A highly actionable roadmap to measuring and improving engagement, including in financial management;
- Specific strategies to improve engagement, especially in the new workplace; and
- How to achieve a permanent culture of engagement.



Dec 1 - Dec 8, 2021

*(Nov 30 – Dec 7, 2021
American Samoa, Hawaii,
US Virgin Islands)*



**4 CPE Credit, Virtual
Delivery**



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WHO SHOULD ATTEND








This course is intended for insular government public sector professionals interested in maximizing employee engagement.

TUITION FEES

With funding support from the United States Department of the Interior, Office of Insular Affairs, courses are available free of charge for government accountability professionals within the insular areas. The course fee is waived and there is no cost to register and attend. Professionals who do not meet the above criteria, please contact info@pitiviti.org.

COURSE DATE AND TIME

This course will take place on December 1, 2021 and December 8, 2021 (Guam time). Specific training times for each jurisdiction follow below:

	Palau	12/01 & 12/08	9:00 a.m. – 11:00 p.m.
	Guam	12/01 & 12/08	10:00 a.m. – 12:00 p.m.
	Kosrae, Pohnpei	12/01 & 12/08	11:00 a.m. – 1:00 p.m.
	RMI	12/01 & 12/08	12:00 p.m. – 2:00 p.m.
	American Samoa	11/30 & 12/07	1:00 p.m. – 3:00 p.m.
	Hawaii	11/30 & 12/07	2:00 p.m. – 4:00 p.m.
	US Virgin Islands	11/30 & 12/07	8:00 p.m. - 10:00 p.m.

INSTRUCTOR

Robert (Bob) Lavigna

Bob is Director of the Institute for Public Sector Employee Engagement. His book, *Engaging Government Employees* (Harper Collins), is the first book to focus on employee engagement in the public sector.

Previously, he was Assistant Vice Chancellor and Director of Human Resources for the University of Wisconsin, Vice President-Research for the Partnership for Public Service, and Director of the Wisconsin civil service system. Bob began his career with the U.S. Government Accountability Office.

He was selected as a "Public Official of the Year" by *Governing* magazine and is a Fellow of the National Academy of Public Administration. Bob, a past President of the International Public Management Association for HR, has spoken at events across the U.S. and in Africa, Europe, Asia, the Middle East, South America and the Caribbean.

